Technical Manual Development

- Hand Receipts (HR), Lubrication Orders (LO), Operator TM, Field Maintenance TM, Sustainment Depot Maintenance Work Requirements (DMWR) and National Maintenance Work Requirements (NMWR), Repair Parts and Special Tools Lists (RPSTL), Modification Work Orders (MWO), and Work Directives (WD).
- Military publications developed in accordance with current MIL_STD.
- Publication validation, verification, and Logistics Demonstration (LD) process development and support.
- Commercial page-based and Electronic Service Information (ESI) owner, service, and parts manuals.
- Labor time study process development, performance, and documentation coordinated with service information development and validation processes.
- National Institute for Automotive Service Excellence (ASE) certified project managers, writers, editors, and technicians.
- Technical writing, editing, desktop publishing, and graphic design for paper, electronic, and web-based delivery.
- Technical illustrators work closely with technical writers and source data to develop accurate MIL_STD compliant illustrations and interactive media. Rapidly converting design content in any format to line art reducing product development timelines.

Logistics Support Analysis and Provisioning

- Logistics Support Analysis (LSA) in support of military Integrated Logistic Support (ILS) for systems and equipment.
- Detailed design reliability predictions, provisioning plans, and Level Of Repair Analyses (LORA).
- Engineering drawings to support provisioning.
- Pre-procurement screening using FLIS, WEBFLIS, PUBLOG FLIS Search, or by batch submittal to DLIS.
- Populate PowerLOG-J database with engineering data for provisioning.
- Provisioning Technical Documentation (PTD) developed in accordance with current MIL_STD and the Government Electronics and Information Technology Association (GEIA) standard.
- Repair Parts and Special Tools List (RPSTL) Technical Manual (TM) support in accordance with current MIL_STD.

Courseware Development

- Instructional Systems Design (ISD) and development of Instructor-Led Training (ILT), Computer-Based Training (CBT), Web-Based Training (WBT), Instructor and Key Personnel Training (IKPT), and Self-Study Program (SSP) workbooks.
- Multimedia presentations, courseware scripts, film and digital photography, video production, computer animation, audio recording, editing, narration, and translation
- Military training courseware developed in accordance with current MIL_STD.
- Learning Management System (LMS) implementation and support for the administration, documentation, tracking, reporting, and delivery of e-learning courses or training programs.

Project Management

- ISO 9001 quality system workflow procedures development and implementation.
- Project planning, scope control, program-specific style guides and quality control plans, development process tracking, and status reporting.
- Human resources management to fulfill program-specific requirements.

Environmentally Protected Secure Facilities

- Secure on-site storage, operation, and maintenance of vehicles and equipment including:
  - Breakdown of sub systems
  - Full vehicle disassembly (including heavy tactical systems)
  - On-vehicle validation and verification of technical publications

SBA Program Data

- SDBE, WOSB, EDWOSB
- CAGE CODE: 3XMH1
- DUNS: 01- 4082635

NAICS

- 511130
- 511199
- 541330
- 541340
- 541430
- 541690
- 541990
- 561410